



Civil Unrest/Protest

Definition

Civil unrest include riots, demonstrations, threatening individuals or assemblies that have become disruptive.

What to do?

If you observe such disturbances:

- Call the police. Dial 911, use an Emergency Blue Light Call Box, or call Public Safety at 925-631-4282 from your cell phone if you are on campus.
- Provide the address, location, and any details available to the dispatcher or Public Safety.
- Do not provoke or become part of the disturbance.
- Secure your work area, log off computers and secure sensitive files, if safe to do so.
- Remain inside and away from doors and windows if the disturbance is outside.

If you are confronted by angry, belligerent, or violent individuals, use the following steps when communicating with them:

- Remain calm.

- Be courteous and confident.
- Allow the opportunity for the person to express their feelings and concerns.
- Listen respectfully and objectively
- Alert the police immediately if a threat exists.
- Notify your supervisor and your department chair as soon as you are able.

Do not

- Corner or crowd the hostile individual.
- Attempt to touch the individual.
- Blame anyone.
- "Blow off" the hostile individual.